



Position Title: HGV Mechanic / Commercial Vehicle Technician

Location: Paradise, Askam-In-Furness, Cumbria, LA16 7HA

Introduction:

Furness Cars & Commercials Limited is a well-established and family run business operating over two premises and specialising in 24 hours roadside assistance and recovery of all vehicles. This includes attending incidents of varying nature and circumstances. In addition, the business operates a large service department providing service, repair, maintenance and MOT testing for cars, vans, light, and heavy commercial vehicles. The business is instilled with the mantle of operational excellence and seeks to continually improve the service it offers and the way they are delivered.

Role Purpose:

A hands-on role working within our busy vehicle service department, the role will be engaged in the service, repair, and maintenance of HGV / commercial vehicles of varying size, construction, and purpose. The role will undertake periodic maintenance inspections, general servicing, defect rectification, MOT preparation as well as fault finding and diagnostics through to complex and detailed repairs and rectification works.

The role will be focused on maintaining the business mantle of operational excellence, working to a high standard to ensure the needs of our customer are met and vehicle remain at a maximum level of operation as well as full compliance with health and safety as well as vehicle maintenance standards and requirements.

Key Requirements:

- City & Guilds / NVQ Level 3 or equivalent in commercial vehicle service, repair, and maintenance – although qualification by experience will be considered.
- Proven track record of mechanical aptitude and knowledge as well as diagnostic skills and electrical experience.
- Experience within routine preventative maintenance inspections, maintenance, and repairs of all vehicles to DVSA standards.
- Excellent communication skills, being able to work, discuss and liaise with team members, service advisers, managers and customer on matters relating to faults, repairs or findings and providing clear solutions and required remedial action.
- Being able to complete company documentation to a high standard as well as being able to work with IT / computerised systems and paperless processes.
- Being able to self-manage with an organised and efficient approach to work, prioritisation of tasks and time utilisation.
- Understanding and compliance with all health and safety guidance / regulation as well as excellent standards in working practices.
- Ability to follow verbal, written and diagram instructions, service schedule, inspection criteria and other written detailed policies and procedures.

- Understanding and demonstrating use and operation of modern computerised vehicle diagnostic equipment as well as being confident in their use.
- Being able to work under pressure and to time demands / time frames.
- Being able to work as part of a team, assisting and supporting team members in ensuring collectively the needs and requirements of the customer and business are consistently met and exceeded.

Additional Requirements:

- Full Drivers Licence (HGV Class 2 or 1 an advantage but not required)

Key Responsibilities:

- Service, repair, and maintenance of a variety of commercial vehicles, plant, and other vehicle-based equipment to a consistent high standard.
- Preventative maintenance inspections and MOT test preparation and presentation.
- Diagnosis of faults both mechanical and electrical, fault finding and undertaking of required repairs.
- Routine vehicle maintenance, running repairs and general service and inspection.
- Repairs and rectification of routine defects and minor repairs
- Investigation works, assessment and reporting to allow estimates for work required to be completed correctly by Service Advisors to customers and vehicle owners.
- Maintaining working areas to a high standard, ensuring areas remain clean, organised, and compliant with health and safety policies and procedures.

Expected start date: ASAP.

Job Type: Full Time / Permanent

Particulars: Monday to Friday 08:30 to 17:00
22 Days holiday plus 8 Bank Holidays.

Location: Askam-In-Furness